

STEVE DITTY

ERP Expert Witness & Litigation Consultant

EXPERT WITNESS QUALIFICATIONS

EXECUTIVE PROFILE

Steve Ditty is a distinguished ERP Expert Witness with over 27 years of “Big 4” consulting experience specializing in enterprise software litigation, implementation failure analysis, and expert testimony. His executive-level experience at Accenture, IBM, Deloitte, and NorthgateArinso (NGA) provides Fortune 500 clients with unparalleled expertise in high-stakes ERP disputes.

As a certified Project Management Professional (PMP®) with extensive implementation experience across SAP, Oracle, Microsoft Dynamics, and other major platforms, Steve brings exceptional credibility and technical authority to complex litigation matters. His testimony has been instrumental in cases with claim values up to \$600 million, representing both plaintiff and defendant positions across North America, Europe, and Asia.

FORTUNE 500 EXPERTISE

Steve has implemented and overseen ERP systems for numerous Fortune 500 companies, including:

- Procter & Gamble
- Marathon Oil
- Ashland Petroleum
- Wyeth Pharmaceutical
- Boston Scientific
- Levi Strauss
- British Telecom
- Allstate Insurance
- Nortel Networks
- Bridgestone
- MillerCoors
- Compaq

This direct experience with Fortune 500 environments provides Steve with unique insight into the complex technical operating environments, global business operations, and diverse stakeholder requirements that characterize enterprise-scale implementations.

EXPERT WITNESS SERVICES

- **Expert Analysis & Reports:** Comprehensive assessment of implementation failures, contract breaches, and technical deficiencies
- **Forensic System Examination:** In-depth technical analysis of ERP systems to identify root causes of failures
- **Deposition & Trial Testimony:** Clear, authoritative testimony that translates complex technical concepts for judges and juries
- **Rebuttal Reports:** Strategic response to opposing expert positions
- **“Science Day” Presentations:** Educational presentations to help courts understand complex ERP implementation concepts
- **Case Strategy Consultation:** Strategic guidance for legal teams on technical aspects of ERP disputes

CASE EXPERIENCE HIGHLIGHTS

High-Value Litigation

- **Bridgestone vs. IBM:** \$600M claim regarding SAP implementation failure
- **State of California vs. SAP:** \$350M claim regarding SAP implementation failure
- **MillerCoors vs. HCL:** \$150M claim regarding SAP implementation failure

Global Reach

- United States (multiple jurisdictions)
- Canada
- Hong Kong
- Malaysia

Diverse Platforms

- SAP
- Oracle (including Cloud, Fusion, NetSuite)
- Microsoft Dynamics
- Infor
- Workday
- SuccessFactors
- Custom solutions

IMPLEMENTATION EXPERTISE

Steve’s hands-on experience spans all critical phases of ERP implementation:

- Requirements definition and blueprint development
- Fit/gap assessment
- Functional and technical design
- System configuration and coding
- Testing strategy and execution
- Go-live and post-implementation support

This comprehensive implementation background enables Steve to identify precisely where and why ERP projects fail, providing Fortune 500 clients with authoritative expert testimony grounded in real-world experience.

EXECUTIVE LEADERSHIP

- Vice President Client Services, NorthgateArinso (NGA)
- Senior Executive, Accenture
- Associate Partner, IBM Business Consulting Services
- Director, Price Waterhouse Coopers (PwC)
- Global SAP Practice Leader, Yash Technologies
- Executive Director, Cogent IBS

INDUSTRY KNOWLEDGE

Steve's expertise spans multiple industries relevant to Fortune 500 companies:

- Manufacturing
- Oil and Gas
- Pharmaceuticals
- Medical Devices
- Transportation and Logistics
- Retail
- Telecommunications
- Insurance
- Automotive
- Beverage

EDUCATION & CREDENTIALS

- Bachelor of Science, Management Information Systems with Distinction, The Pennsylvania State University
- Project Management Professional (PMP) Certification (#2031358)
- Professional Scrum Master Certification (PSM I)
- SAP R/3 Human Resource Software Certification
- Beta Gamma Sigma National Scholastic Society for Business (top 5% of graduating class)

CONTACT INFORMATION

Steve Ditty

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"Steve's testimony was instrumental in our case. His ability to explain complex ERP implementation concepts to the judge and articulate precisely where the implementation went wrong was invaluable." – Lead Counsel, Fortune 100 Manufacturing Company